Classification: Confidential

BEFORE THE ADJUDICATORS OF SOCIAL WORK ENGLAND

IN THE MATTER OF:

SOCIAL WORK ENGLAND

and

IVA TCHAVDAROVA KOSOKO

(Registration Number: SW71922)

ALLEGATIONS

- 1. The allegations arising out of the regulatory concerns referred by Social Work England on 26 August 2021 are as follows:
 - (1) Between 1 September 2016 and 28 November 2019 whilst employed as an Area Manager for area one at Medway Council you demonstrated unprofessional behaviour towards your colleagues that amounted to intimidating and/or bullying type behaviour in that you,
 - (a) Said to [Private], 'You should see me as a General and you are my soldiers and you should not discuss anything in the area with other managers and you answer to me' or words to that effect.
 - (b) Said to [Private] in November or December 2018 after she raised concerns about you with a colleague 'How dare you, I am your first port of call, you should have come to me' or words to that effect.
 - (c) Told [Private] in August 2018 to review all of [Private]'s cases because she 'wasn't good enough' as a social worker without providing any explanation or basis.

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- (d) Said to [Private] around January 2019 that you had been told that [Private]'s attendance at work and attitude was poor and that she was not a team player or words to that effect.
- (e) Said to [Private] when the incident at 1(d) arose and she had returned to work the following day, 'that's a dog, if it was your child you would have left it with someone else to take care of them.'
- (f) Shouted at [Private] on a date in December 2018 asking where she was when you knew or ought to have known that she was working from home.
- (g) Saw that [Private] was struggling physically when she came into the office following the incident at 1(f) and chose to ignore it.
- (h) Were aggressive towards [Private] when she amended a note that you had made on one of [Private]'s casefiles and said 'how dare you?'
- (i) Targeted [Private] and were overly critical about her work.
- (j) Said to [Private] 'I am your manager, not your level or words to that effect.'
- (k) Belittled [Private] in January 2019 in front of social workers whom she line managed by undermining her decisions during a meeting.
- (I) Told [Private] around March 2019 that she could have a newly-recruited social worker in her team only if she agreed to accept 20 cases that needed re-allocating.
- (m) Shouted at [Private] when she later approached you to speak to you about 1(l).
- (n) Shouted at [Private] around March 2019 about why she had not informed you of the death of a daughter's colleague accusing her of withholding information from you.
- (o) Told [Private] that everyone was against her and that she should be careful about what she told colleagues because she was black or words to that effect.

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- (p) Communicated with the Practice Managers during your time at the Council in a snappy manner.
- (q) Communicated with [Private] in a way that made her feel subordinate and as though you could speak to her as though she was nothing and could push her about.
- (r) Communicated with [Private] in a manner that was aggressive when discussing a service user.
- (s) Communicated with [Private] and other members of staff in a manner that was blunt and rude using words such as 'you listen to me.'
- (t) Targeted social workers that were sat working at their desk and in front of others would hover and question them until they were reduced to tears.
- (u) Re-allocated service users to a different social worker if the social worker questioned decisions that you made about the case including but not limited to the case of [Private] and [Private].
- (v) Said to [Private] in 2018 'if you wish to progress in your career, you should learn not to challenge me.'
- (w) Ignored [Private] more than once following a Head of Service meeting where she had interrupted you saying that an issue had already been addressed
- (2) Between 1 September 2016 and 4 March 2019 whilst employed as an Area manager for Area 1 at Medway Council you asked [Private] to write a poor employment reference for a departing colleague without having good reason to do so.
- (3) Your conduct set out in Allegation (2) was dishonest.
- (4) Your conduct set out in Allegation (2) was an abuse of trust.

Your conduct set out in Allegations (1), (2,) (3) and (4) amounts to misconduct.